



NOVA SCOTIA  
FEDERATION OF  
MUNICIPALITIES

## 2019 MFC CLIENT SATISFACTION SURVEY

**TO: Mayors/Wardens, Councillors, All Units**

We've been asked by Nova Scotia Municipal Finance Corporation to send the following e-mail to our Membership:



**Attention: Mayors, Wardens and Councillors**

The Nova Scotia Municipal Finance Corporation (MFC) is looking for your help! We invite all Mayors, Wardens and Councillors to complete our client survey.

Participants will have their name entered for a draw for a prize.

MFC is a client-focused lender to municipalities. The Nova Scotia Federation of Municipalities (NSFM) is also an important voice on our Board of Directors. We want to ensure that our products and services are aligned with the needs of local government in Nova Scotia. That's why your feedback is critical.

We ask that Mayors, Wardens and Councillors please complete the survey online here:

<http://survey.amans.ca/TakeSurvey.aspx?PageNumber=1&SurveyID=78LK5m2&Preview=true>

A separate survey for administrative officials will be distributed through the AMA. All responses are anonymous and will only be reported in aggregate form.

**The deadline for responses is Friday, February 1, 2019.**

Thank you for your input and continued partnership with the MFC. Your answers will be incorporated into our up-coming business plan and accountability report and have a direct impact on the future of programs and services offered by the Corporation. If you have any questions, please do not hesitate to contact me.

Sincerely,

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**PLEASE NOTE:** If you do not want to receive communications from NSFAM, please e-mail Tracy Verbeke at [tverbeke@nsfm.ca](mailto:tverbeke@nsfm.ca), and you will be removed from the mailing list.